



Top 5 Contact Center Q&A

We thought you may be interested in knowing what other grant-seekers just like you are asking. Below are the Top 5 applicant inquiries that the Grants.gov Contact Center received this month.

1. **As an individual, how do I find information on federal and state grants, benefits, or assistance? Where can I search for grants or assistance to pay off debt, bills, or medical costs? Where can I find information on government benefits that I may be eligible to receive?**

If you are an individual looking for information on government benefits, refer to GovBenefits.gov, the official government benefits website, a free, confidential tool that helps individuals find government benefits they may be eligible to receive, as well as information on how to apply.

2. **I want to know the status of my application submission, how can I find this information?**

Immediately after submitting your Grants.gov application package you will see a screen thanking you for your application submission. **(Figure 1)** This screen provides important information about your application including Grants.gov tracking number, which you can use to track your application status. **(Figure 2)**

Within 24 - 48 hours after you submit your application you will receive two emails; the first will confirm receipt and the second will either confirm validation or reject your application due to errors identified by the Grants.gov system prior to transmission to the grantor agency.

To track the status of your application package:

- Go to <http://www.grants.gov>
- Click on the **Applicants Login** link in the blue box on the right side of the page
- Login to the system using your AOR user ID and password
- Click on the **Check Application Status** link at the top left of your screen.
- Enter your Grants.gov **Tracking Number** when prompted

Figure 1: Submission Confirmation (Top of Page)

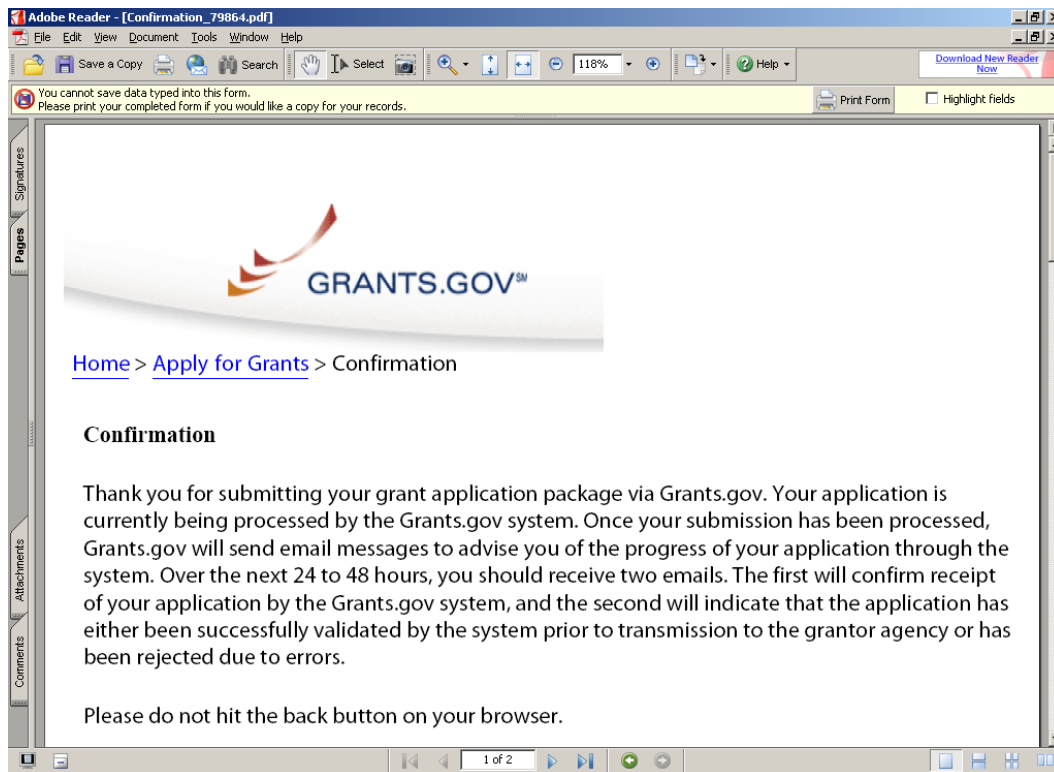
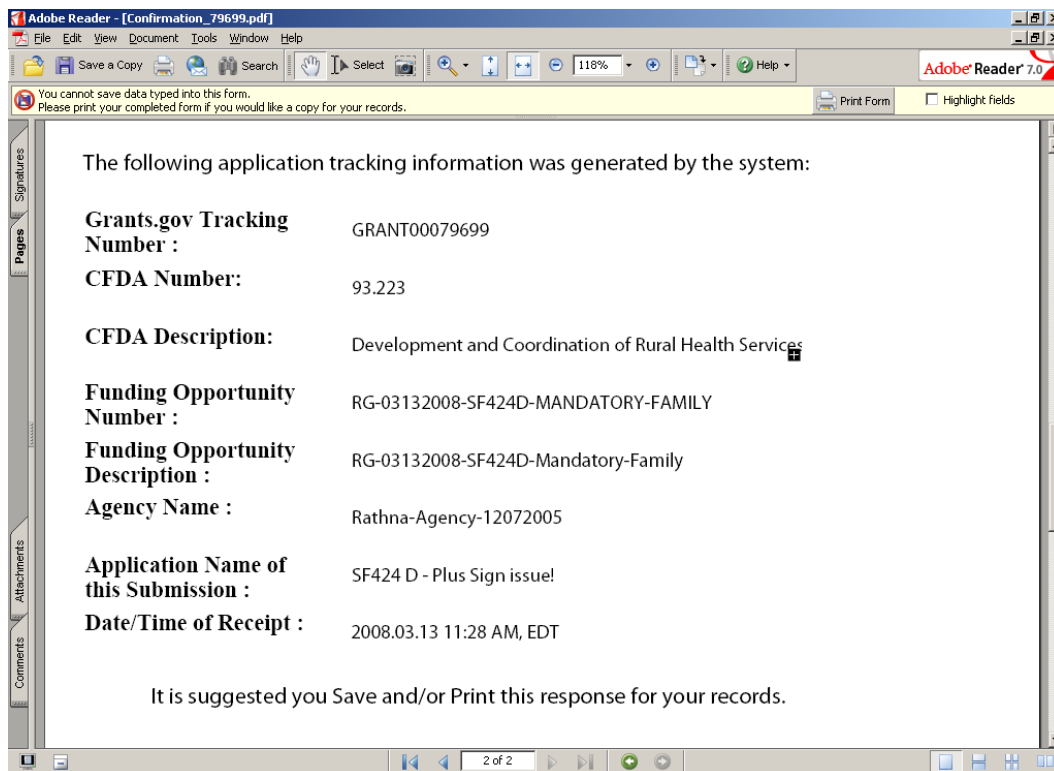


Figure 2: Submission Confirmation (Bottom of Page)



3. How do I contact the grantor agency for my grant if I have question or need additional support?

To contact the providing agency for your particular grant you will need to contact the person listed on the cover page of your grant application package. (Figure 3) When you open your grant application the first page will give you the specific information about your particular grant. Scroll down to the “Agency Contact”, this field will provide you with the contact information for the point of contact from the agency affiliated with your grant.

Figure 3: Grantor Contact Information

oppNNJ08ZSA001N-cfda00.000-cidRADSTEP2.pdf - Adobe Reader

File Edit View Document Tools Window Help

Please fill out the following form. You can save data typed into this form.

Save & Submit Save Print Cancel Check Package for Errors

GRANTS.GOV™

Grant Application Package

Opportunity Title: GROUND-BASED STUDIES IN SPACE RADIOBIOLOGY

Offering Agency: NASA Johnson Space Center

CFDA Number: 00.000

CFDA Description: Not Elsewhere Classified

Opportunity Number: NNJ08ZSA001N

Competition ID: RADSTEP2

Opportunity Open Date: 02/14/2008

Opportunity Close Date: 04/16/2008

Agency Contact: Scroll down for complete contact list

For technical assistance, contact:
Grants.gov Contact Center
Phone: 1-800-518-4726
E-mail: support@grants.gov

This electronic grants application is intended to be used to apply for the specific Federal funding opportunity referenced here.

If the Federal funding opportunity listed is not the opportunity for which you want to apply, close this application package by clicking on the "Cancel" button at the top of this screen. You will then need to locate the correct Federal funding opportunity, download its application and then apply.

This opportunity is only open to organizations, applicants who are submitting grant applications on behalf of a company, state, local or tribal government, academia, or other type of organization.

* Application Filing Name: [Redacted]

Mandatory Documents

SF424 (R & R)
Research & Related Other Project Information
Research & Related Budget
Research & Related Senior/Key Person Profile (E)
NASA - PI and AOR
NASA - Other Project Information

Move Form to Complete
Move Form to Delete

Mandatory Documents for Submission

Open Form

Optional Documents

NASA - Senior/Key Person Supplemental Data Sheet

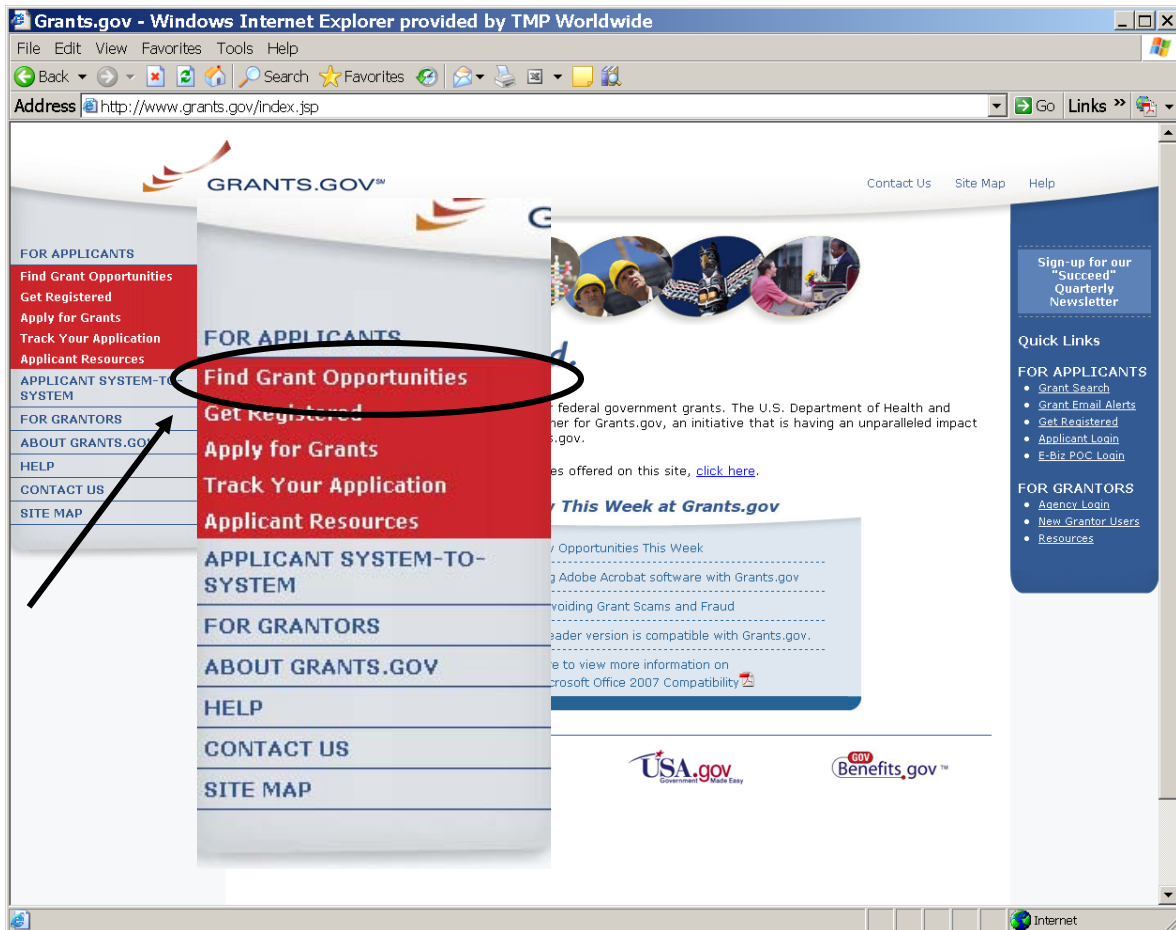
Move Form to Submission List

Optional Documents for Submission

4. How can I perform an advanced search to find a more specific listing of grant opportunities?

To perform an advanced search, click on “**Find Grant Opportunities**”. On the Find Grant Opportunities page select “**Advanced Search**” and enter your query in the entry boxes provided. The more information you provide for your search criteria, the more specific your search results.

Figure 4: Finding Grant Opportunities (Left Navigation Bar)



5. Where can I find grants to start a small business?

Grants.gov and the Catalog of Federal Domestic Assistance (CFDA) www.cfda.gov , both offer listings of grants which you may browse and see if any of them will support a for profit venture.

The U.S. Small Business Administration (SBA) does not offer grants to start or expand small businesses, although it does offer a wide variety of loan programs. For more information on SBA programs visit: www.sba.gov/financing.